



# SUPPORT HOTLINES

## ROUND THE CLOCK SHOPPING PROCESSES

Our employees in the various departments will be glad to assist you with any questions you may have.



### Sales

- Individual offers
- Price information
- ☎ +49(571)887 - 44222
- ✉ sales.de@wago.com



### Customer Service

- Delivery Information
- Orders
- ☎ +49(571)887 - 44333
- ✉ orderservice.de@wago.com



### Logistics Optimization

- Optimization of Logistics Processes
- Optimization of Ordering Processes
- ☎ +49(571)887 - 77444
- ✉ scm@wago.com



### Returns and Complaints

- Return shipment
- Complaints
- ☎ +49(571)887 - 77666
- ✉ rma-service@wago.com

**WAGO Kontakttechnik GmbH & Co. KG**

Postfach 2880 · 32385 Minden  
Hansastraße 27 · 32423 Minden



WAGO is a registered trademark of WAGO Verwaltungsgesellschaft mbH.  
"Copyright – WAGO Kontakttechnik GmbH & Co. KG – All rights reserved.  
The content and structure of the WAGO websites, catalogs, videos and other WAGO media are subject to copyright. Distribution or modification to the contents of these pages and videos is prohibited. Furthermore, the content may neither be copied nor made available to third parties for commercial purposes. Also subject to copyright are the images and videos that were made available to WAGO Kontakttechnik GmbH & Co. KG by third parties."



**DIGITAL SHOPPING**  
**EASY – FAST – CUSTOMIZED**





# DIGITAL ORDERING CHANNELS

## SHOPPING HAS NEVER BEEN EASIER!

WAGO enables you to place your order conveniently and flexibly via a digital ordering channel. Regardless of whether you use our Web Shop or EDI: Your specific needs are first and foremost.



WAGO Web Shop



EDI (Electronic Data Interchange)

### Take advantage of our digital ordering channels:

We assist you in getting the right products in the right quantity at the right time and at the right place in the easiest way possible.

We also ensure that you:

- **save your time:** Our systems are convenient and easy to use – saving you time that you can spend on other important tasks.
- **accomplish your tasks trouble free:** Data errors are reduced significantly and even totally eliminated – orders are created directly in the target system, considerably shortening the time required for your online processes.
- **optimally control your internal processes:** All of the information you need (prices, availability, status of orders, etc.) is always up to date and available to you – enabling you to complete your business processes more efficiently and easily.

# THE WAGO WEB SHOP



Find the right product and place it directly in your shopping cart: As a registered customer, get information about our products conveniently, order directly and enjoy all the benefits of the WAGO Web Shop.

## Your Benefits:

- ✓ 24/7 availability
- ✓ Up-to-date prices
- ✓ Immediate delivery information
- ✓ Order tracking
- ✓ Individual Reminder and Comparison Lists
- ✓ Central management of your customer master data
- ✓ Accurate search

## Our All-Time Favorite Product Offerings

We've made it as simple as possible to find just the right products.



### More Than 25,000 Products

Get the information you need online, direct comparisons and convenient ordering – around the clock, seven days a week – including holidays and weekends. Never has it been easier for you to discover the wide range of our products.



### Find Instead of Search

Use navigation, facets or slide bars to find and ultimately order the WAGO product you need.



### Seeing What is Important

Find all product data, accessory items and downloads at a glance in our Web Shop. Find all the relevant information you need - clearly laid out and designed totally with user friendliness in mind.

See for yourself and register now at:  
[www.wago.com/registration](http://www.wago.com/registration)



# EDI: ELECTRONIC DATA INTERCHANGE



EDI (Electronic Data Interchange) makes it possible to convey orders, as well as request confirmations, invoices and delivery receipts between your company and WAGO securely in just seconds.

Fully automatic electronic data transfer replaces all hard-copy documents with electronic documents. Data is converted to a standard format and transmitted via any transfer protocol.

## Your Benefits:

- ✓ Orders recorded immediately by the target system
- ✓ Duplicate and erroneous entries are ruled out
- ✓ Prompt, fully automatic transfer of the order confirmation
- ✓ Paperless document flow
- ✓ Increases planning and scheduling reliability
- ✓ Information about the delivery immediately after packing
- ✓ Automated invoice flow



**Have we aroused your interest in EDI?**

**If so, address any questions you may have to:**

Stephan Gassmann

☎ +49(571)887 - 44513

✉ [edi@wago.com](mailto:edi@wago.com)

More information is available at:

[www.wago.com/edi](http://www.wago.com/edi)

